

WorkForce® Enterprise AM-M5500

Monochrome Multifunction Printer

Print | Copy | Scan



The productive, efficient
55 ISO ppm[†] monochrome
MFP with PrecisionCore®
Heat-Free technology.



PrecisionCore Heat-Free technology — simple, smart and clean solution designed to deliver outstanding quality and high reliability with low waste

Powerful business productivity — print speed of 55 ISO ppm black[†]; fast first page out

Engineered for reliable performance — recommended monthly print volume of 8,000 to 60,000 pages

Energy efficient — features the lowest power consumption in its class¹ — up to 60% lower vs. monochrome laser printers¹; EPEAT® Certified

Remarkable image quality — DURABrite® Pro fast-drying, water-resistant pigment ink delivers outstanding image quality and crisp black text

Robust security — full suite of advanced security features

Versatile options — the ideal solution for stacking, stapling, creating booklets and hole-punching; fax and multi-network options

Compatible with Epson Solutions Suite and industry-leading third-party solutions — Epson Open Platform for seamless workflow integration

Large touchscreen operation — intuitive, user-friendly 10.1" color touchscreen with customizable interface

Efficient design — uses the least amount of floor space in its class²; optional inner finisher available

Mobile and cloud solutions — from Android®, iOS®, Microsoft® Windows®, Chromebook® or Fire™ OS devices using Epson Connect™³, Epson Smart Panel® app⁴, Apple® AirPrint®, Mopria® Print Service, Mopria Scan and Microsoft Universal Print



WorkForce® Enterprise AM-M5500 Monochrome MFP

Print

Printing Technology PrecisionCore Heat-Free drop-on-demand line head inkjet technology

Maximum Print Resolution 600 x 2400 dpi

Print Speed[†] 55 ISO ppm (black) simplex, 55 ipm (black) duplex

Print Features Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect™ Solutions³ Epson Email Print, Epson

Remote Print, Epson Smart Panel® app⁴

Other Apple AirPrint, Mopria Print Service and Mopria Scan, Scan to Cloud⁵

Copy

Copy Speed Flatbed^{††} 55 ISO cpm (black)

Copy Speed ADF^{††} 55 ISO cpm

Copy Quantity 1 – 9,999

Maximum Copy Size 11.7" x 16.5"

Input Copy Resolution (dpi) Maximum 600 x 600

Copy Features Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), Free-Form Magnification, ID Copy, Adjustable Copy Density, Collate 100 Sheets, Page Numbering, Message Stamp, Date Stamp, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed-Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF

Scanner Sensor Color CIS

Optical Resolution 600 dpi

Hardware Resolution Maximum 600 x 1200 dpi

Maximum Resolution 9600 dpi interpolated

Scanner Speed[®] ADF Simplex 70 ipm/Duplex 140 ipm

Maximum Scan Bed Size 11.7" x 17"

Scan Features Scan to PC (USB and network), Scan to Cloud⁵, Scan to Email (SSL), Scan to Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, TWAIN Output Format (PDF, JPEG, TIFF, Multi-TIFF, BMP/JPEG, PNG), Skip Blank Pages, Remove Shadows/Punch Holes, Density Adjustment, Optical Character Recognition (optional)

Fax (Optional)

Type Walk-up black-and-white and color

Transmission Types Super G3 Fax (up to 3 lines), IP (T.38) Fax

Receive Memory 6MB

Speed Dial Numbers Up to 2,000

Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio, PC Fax, Group Dial (up to 200 groups)

Optional Finishing

Inner Tray 100-sheet output tray exclusively for faxes

Inner Finisher Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)

Staple Finisher Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option)

Optional Finishing (Continued)

Booklet Finisher (Requires Staple Finisher and Saddle Unit)

Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole-Punching (requires additional option), Folding (half-fold, tri-fold), Saddle Stitching

Auto Document Feeder

Support Paper Thickness 52 – 128 GSM

Paper Capacity/Number of Originals 150 sheets, 80 GSM

Automatic 2-Sided Scan/Copy/Fax Yes

Box Function

Number of Shared Boxes 1 – 199

Maximum Number of Personal Boxes Unlimited

Maximum Storable Number of Documents 3,000

Maximum Storable Number of Pages 9,000

Connectivity

Standard Connectivity

SuperSpeed USB 3.0, Ethernet — 1000Base-T/100Base-TX/10Base-T,

Wireless LAN (optional), Wi-Fi Direct^{®7} (optional)

Operating Systems Windows[®] 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server[®] 2008[®] – Windows Server 2022[®],

Mac[®] OS X[®] 10.9.5 – macOS[®] 15[®], Print/Scan Chromebook[™] OS ver. 89 or later

Extended Connectivity

Up to 2 Ethernet ports supported (1 included standard)

Up to 3 Super G3 Fax cards supported

Paper Handling

Maximum Paper Size Standard cassettes: up to 11" x 17",

Multipurpose tray: 11.7" x 47.2"

Paper Types Plain, Thin, Thick, Recycled, Preprinted, Letterhead, Color, Envelope (Monarch, #10, DL, C6, C4)

Number of Paper Trays 2 standard cassette trays and 1 multipurpose tray; optional dual cassette; optional high-capacity input tray

Input Paper Capacity 2,150 sheets (500 x 2 standard trays, 500 x 2 optional dual cassette trays, 150 x 1 multipurpose tray); optional high-capacity tray: 3,000 sheets

Supported Paper Weights Cassette trays/Multipurpose tray: up to 300 GSM, Automatic duplexing: up to 250 GSM

General

Display 10.1" color touchscreen

Memory¹⁰ 8,192MB

Temperature

Operating: 50 °F to 95 °F (10 °C to 35 °C)

Storage: -4 °F to 104 °F (-20 °C to 40 °C)

Relative Humidity

Operating: 15% – 85%

Storage: 5% – 85% (no condensation)

Noise Level Less than 55 dB

Rated Voltage AC 100 V – 240 V

Rated Frequency 50 Hz – 60 Hz

Rated Current 9.0 A – 4.5 A

Power Consumption (Approximate)

Maximum: 190 W

Standalone Copy Printing: 115 W

Ready Mode: 46 W

Sleep Mode: 0.9 W

TEC Rating: 0.23 kWh/week

Weight and Dimensions (W x D x H)

Main Unit with Optional Dual Cassette:

21.9" x 24.4" x 47.8"

General (Continued)

Weight and Dimensions (W x D x H) (Continued)

Weight (w/o supplies): 274.1 lb

Weight (w/ supplies): 280.0 lb

Main Unit with Optional Dual Cassette and Inner Finisher:

21.9" x 24.4" x 47.8", Weight: 316.5 lb

Main Unit with Optional Dual Cassette and Staple Finisher:

49" x 24.4" x 47.8", Weight: 386.2 lb

Main Unit with Optional Dual Cassette and Booklet Finisher:

49.8" x 24.4" x 47.8", Weight: 434.8 lb

Optional High-Capacity Tray:

13.8" x 23.0" x 18.3", Weight: 55.2 lb

Software Available¹¹ Epson printer driver, PCL 5 driver

emulation¹², PCL 6 driver emulation¹², Adobe® PostScript® 3,

Document Capture Pro

Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro

Warranty 90-day limited warranty; additional service options available through your reseller

Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink

Replacement Ink Cartridges¹³ 15K[™] High-Capacity Ink

Cartridges — Black (Yield, ISO pages — Black: 69,000)

Epson strongly recommends the use of genuine ink to ensure optimal printing quality and performance.

Eco Features

ENERGY STAR[®] qualified

Rated EPEAT Silver

RoHS compliant

End-of-life options available¹⁴

Epson America, Inc. is a SmartWay[®] Transport Partner¹⁵

Ordering Information

WorkForce Enterprise AM-M5500	C11CL48201
Optional Dual Cassette	C12C936871
Cabinet	C12CFM70390
High-Capacity Tray	C12C936911
Inner Tray	C12C936781
Inner Finisher	C12C936961/C12C937421
2/3 Hole Punch for Inner Finisher	C12C936981
2/4 Hole Punch for Inner Finisher	C12C936971
Staple Finisher	C12C936751/C12C937401/C12C937881
Saddle Unit	C12C938001
2/3 Hole Punch for Staple/Booklet Finisher	C12C936821
2/4 Hole Punch for Staple/Booklet Finisher	C12C936811
Staple Cartridge for Staple Finisher	C12C935401
Staple Cartridge for Booklet/Inner Finisher	C12C937001
Wireless LAN Interface	C12C936861
Optional Gigabit Ethernet Card	C12C934471
Super G3 Fax Board	C12C935251
IP Fax License	EDS0300001
OCR Expansion Board/License	C12C936801/EDS0200001
Print Set Feature License	EDS0100001
Red Erase Feature License	EDS0100002
Authentication Device Table	C12C937381
Paper Cassette Lock	C12C936771
Hard Drive (HDD) for Mirroring	C12C936791
Maintenance Box	C12C937181

[†] Black print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit epson.com/printspeed

^{††} Black copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit epson.com/copyspeed

¹ Compared to similarly featured A3 mono laser printers and copiers at 45-60 ppm. Competitive information based on manufacturers' specifications and industry available data as of November 2024. Actual power savings will vary by product model and usage. ¹² Floorspace defined as width x depth of main unit base, compared to similarly featured A3 mono laser printers and copiers at 45-60 ppm. Competitive information based on manufacturers' specifications and industry available data as of November 2024. ¹³ Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit epson.com/connect ¹⁴ Requires Epson Smart Panel app download. Data usage fees may apply. ¹⁵ Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit epson.com/connect ¹⁶ Based on 200 dpi, letter-size, in black-and-white or color. ¹⁷ Wi-Fi CERTIFIED[™]: level of performance subject to the range of the router being used. Wi-Fi Direct[®] may require printer software. ¹⁸ Only printing and scanning are supported under Windows Server OS. ¹⁹ Some applications and/or functions may not be supported under Mac OS X and macOS. ¹⁰ RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. ¹¹ Internet access is required to install Mac OS X and macOS drivers and software. ¹² Not all media types are supported for PCL printing. ¹³ Replacement ink cartridge yields are based on the ISO/IEC 24711 standard using the ISO/IEC 19752 pattern in Default Mode printing continuously. Yields vary considerably for reasons including images printed, print settings, temperature, humidity, and frequency of use. Yields may be lower when printing infrequently. Ink is used for printing and printer maintenance. For print quality, part of the ink from the included ink cartridges is used for printer startup and a variable amount of ink remains in the ink cartridge after the "replace cartridge" signal. For details, see epson.com/inkinfo ¹⁴ For convenient and reasonable recycling options, visit epson.com/recycle ¹⁵ SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at epson.com/forbusiness



Epson America, Inc.
3131 Katella Ave., Los Alamitos, CA 90720

Epson Canada Limited
185 Renfrew Drive, Markham, Ontario L3R 6G3

epson.com
epson.ca

Specifications and terms are subject to change without notice. EPSON, DURABrite, Epson Smart Panel, PrecisionCore, the PrecisionCore Heat-Free logo and WorkForce are registered trademarks and Epson Connect is a trademark of Seiko Epson Corporation. 15K is trademark of Epson America, Inc. AirPrint, Mac, macOS and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Chromebook are registered trademarks of Google LLC. Microsoft, Windows and Windows Server are trademarks of the Microsoft group of companies. The Mopria wordmark is a registered and/or unregistered trademark of Mopria Alliance, Inc. in the United States and other countries. Unauthorized use is strictly prohibited. SmartWay is a registered trademark of the U.S. Environmental Protection Agency. Wi-Fi Direct[®] is a registered trademark and Wi-Fi CERTIFIED[™] is a trademark of Wi-Fi Alliance[®]. All other product and brand names are trademarks and/or registered trademarks of their respective companies. Epson disclaims any and all rights in these marks. Copyright 2025 Epson America, Inc. CPD-70830 9/25

Contact: